



EvolveFM Customer Profile: Concurrent Technologies Corporation

Company Profile

The Concurrent Technologies Corporation (CTC) is an independent, nonprofit, applied scientific research and development professional services organization providing innovative management and technology-based solutions. As a nonprofit organization, CTC conducts impartial, in-depth assessments and delivers reliable, unbiased solutions that emphasize increased quality, enhanced effectiveness, and rapid technology transition and deployment.

Facilities Portfolio Profile

CTC had just over 1-million square feet of space in their portfolio. Due to recent downsizing, CTC now manages about 600,000 square feet, most of it leased with about 2% of this space subleased to other organizations.

Facility Management Strategic Challenges

When CTC began looking for a computer aided facility management (CAFM) software solution, they had three key business challenges that needed resolution:

1. Optimizing space utilization while tracking employee locations
2. Space planning for reconfiguration and expansion
3. Documenting and processing work orders for building maintenance

The Journey to EvolveFM

CTC originally started with Foundation, but when product development ceased, they shifted to FM:Systems. After a year, it was clear FM:Systems was not the right technology to meet CTC's requirements. CTC then migrated to FMDesktop, but when Autodesk stopped supporting it, they discovered EvolveFM.

With EvolveFM, CTC can now:

- Allow designated users to view and print floor plans
- Automatically generate PM work orders
- Quickly theme drawings
- Better manage user security

"Because EvolveFM is browser-based, the deployment was really easy. I got all the users set up quickly and like the control over what each user group can access, view and change. The added security works well and is a major improvement."

- Jeff Bell, CTC Facilities Planner/CAD Engineer